



## Florida Health Information Exchange Evaluation Plans 2015

Dr. Monica Chiarini Tremblay

Dr. Gloria J. Deckard

Florida International University



**Business**

FLORIDA INTERNATIONAL UNIVERSITY

# Evaluation Plans 2015

- Employer and Benefits Consultants pre and post Survey
  - Partnering with the Florida Health Care Coalition
  - Conducted in coordination with AHCA webinar on Florida HIE services
- Event Notification Service (ENS) Participants Interview
  - Sample of hospital data sources
  - Up to 10 health plans or accountable care organizations

# Employer/Benefit Managers Survey Objectives

- Continue to assess awareness of Florida HIE
  - Tie with Webinar on PLU and ENS
- Understand employer stakeholder perspectives
- Explore opportunities for greater employer involvement
  - Possible hybrid connections for Employer Clinics
  - Possible ENS connections through TPAs

# ENS Interviews Objectives

- Learn ways to improve service
- Understand how primary care providers are engaged by health plans
- Obtain success stories from health plans
- Explore opportunities for hospital oriented services