

# Event Notification Service Update

## February 20, 2015



**Florida Health Information Exchange  
Coordinating Committee**



# About ENS

- ENS is an automated alerting service to subscribing health plans for patients discharged from a hospital or emergency department.
- As hospital ADT (admit, discharge, transfer) messages flow into the ENS system, the patient that is the subject of each message is compared to the member identities in the ENS patient panels provided by subscribing health plans.
- An alert is triggered when there is a match and is then delivered to the subscribing health plan.



# Hospital Participation in ENS

- Hospitals participate by being a data source for the Event Notification Service (ENS).
- Hospitals must complete the ENS onboarding process to be an ENS data source
- Progress in onboarding is recognized through a series of achieved milestones
- Meeting an ENS milestone is required to receive a quarterly LIP payment (other requirements must be met)



# ENS Milestones

- Formally request to participate (M1)
  - Submit ENS Subscription Agreement and ENS Readiness Questionnaire
  - Confirm date and readiness for connectivity session
- Status of M1
  - 203 hospitals completed by October 1, 2014 deadline for M1



# ENS Milestones

- Prepare and connect to ENS (M2)
  - Submit test patients and object identifiers for each hospital prior to the connectivity session
  - Do necessary work on VPN or SSL connection prior to the scheduled session
- Status of M2
  - 203 hospitals completed by January 30, 2015 deadline for M2 (100%)



# ENS Milestones

- Begin production operations (M3)
  - Hospital validates test messages
  - Register for Direct Messaging (optional)
  - Move to production and begin receiving copies of alerts sent to health plans
- Status of M3
  - 131 hospitals completed as of February 9, 2015 (deadline March 31, 2015)



# Health Plan Participation

- Regular outreach webinar hosted monthly
- Working with FAHP to share information about ENS
- Working with Medicaid contract managers
- Also outreaching to commercial and Medicare plans
- Metrics show health plans moving to production
- Two signed agreements as of February 3, 2015
  - WellCare of Florida
  - Sunshine State



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Questions?

For more information on ENS, visit:

<https://www.florida-hie.net/>

