

# Florida Health Information Exchange RFI Response Highlights August 21, 2015

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## Florida Health Information Exchange Coordinating Committee



# 2015 Health Information Exchange RFI Process

- The RFI was posted June 29, 2015 with a response deadline of July 15 subsequently extended to July 22, 2015
- The purpose of the RFI is to determine vendor interest in Florida HIE and options for a possible future procurement
- The RFI will not result in a contract
- Responses were received from thirteen organizations



# Acronyms

- Not for Profit (NFP)
- Master Patient index (MPI)
- Continuity of Care Document (CCD)
- Event Notification Service (ENS)
- Patient Look Up Service (PLU)
- Admissions Discharge Transfer message (ADT)



# Summary of Responses by Respondent Cognizant/ InterSystems

- Recommends independent NFP governance structure
- Proposes centralized data with MPI including
  - Provider portal
  - Integration with EHR
- Proposes use of patient data platform to generate event notifications
- Recommends opt out with filtering of sensitive data
- Option to support existing infrastructure with possible cost reductions



# Summary of Responses by Respondent Harris/ Audacious Inquiry

- Would support standing up a NFP
- Proposes federated architecture with vendor customized gateways
- Proposes addition of provider portal for accessing ENS alerts and CCD delivery
- Supports current consent approaches for PLU (consent to access) and ENS (subscriber obtains consents as necessary)
- Possible patient portal



# Summary of Responses by Respondent Medicity

- Would work within an existing governance structure
- Proposes community health record (centralized) with MPI including
  - Provider portal
  - Integration with EHR
- Proposes use of patient data platform to generate event notifications
- Recommends opt in with additional administrative controls
- Possible patient portal



# Summary of Responses by Respondent

## NetDirector

- Would provide outreach, subscription agreement and fee collection services
- Proposes cloud based exchange with data standardization
  - Provider portal
- Proposes cloud based ENS platform
- Recommends opt out with filtering or as determined
- Proposes lower transaction based pricing



# Summary of Responses by Respondent Nitor Group

- Recommends forming an NFP with member dues
- Proposes standardized secure cloud services for PLU
  - Provider portal
- Proposes using Direct transport to receive ADTs for ENS
- Recommends opt out with consents obtained from patients with sensitive conditions
- Patient PHR proposed





# Summary of Responses by Respondent

## Orion Health/ Uber Operations

- Some administrative support
- Proposes replacement platform for PLU (option 1) or centralized platform (option 2)
  - Provider portal
- Customization for ENS with CCD pushes to electronic medical record proposed
- Consent to access for option 1; opt in for option 2
- Patient portal optional
- Option 1 at current costs; additional costs for option 2



# Summary of Responses by Respondent

## Strategic Health Intelligence

- Some administrative support and outreach
- Central repository with gateway
- Consent to access supported with additional consents for notifications and analytics



# Summary of Responses by Respondent

## Utah Health Information Network

- Governance outsourced with UHIN or another NFP
- Proposes clinical portal for HL7 messages
  - CCD/C-CDAs to be added
- Proposes use of HL7 platform to generate event notifications with CCD delivery
- Opt out with filtering recommended



# Summary of Responses by Respondent Vorro Health

- Some administrative support and outreach
- Proposes centralized data with data formatting
  - Provider portal
- Centralized ENS portal
- Continue consent to access



# Summary of Responses by Respondent Well Florida Council/RelayHealth

- Entirely outsourced to Well Florida (NFP)
- Proposes centralized longitudinal patient record
  - Provider portal
- Proposes use of patient data platform to generate event notifications
- Recommends consent to release on a condition specific basis
- Patient portal



# Summary of Responses by Respondent ZeOmega

- Some administrative support, analytics
- Proposes federated exchange with centralized MPI
- Proposes use of patient data platform to generate event notifications
- Support consent to access with onscreen signing
- Patient portal



# Other Responses

- Availity declined to respond noting Florida HIE's permitted purposes policies
- Mosaica offered to assist the Agency in prioritizing the future direction of the Florida HIE by gathering stakeholder viewpoints



# Florida HIE Future Visioning

## Next Steps

- Discuss options including
  - Expansion of services with additional costs
  - Standing up NFP value and costs
  - Maintenance of services with same or lower costs
    - Expansion of customer base
    - Cost reductions of existing platform
    - Lower cost platforms
- Research and provide more detail on options
- Come to consensus on future direction

