

Event Notification Service and Low Income Pool August 15, 2014



**Florida Health Information Exchange
Coordinating Committee**



Low Income Pool (LIP) Requirements for Hospitals FY 2014-2015

- Must contract with at least fifty percent of the Standard Plan Managed Care Organizations (MCOs) in their corresponding region;
- Must contract with at least one Specialty Plan serving each specialty population in their corresponding region; and,
- Participate in the Florida HIE's Event Notification Service.



About ENS

- ENS is an automated alerting service that provides timely notifications to subscribing health plans when patients are discharged from a hospital or emergency department.
- As ADT (admit, discharge, transfer) messages flow out of hospitals into the ENS system, the patient that is the subject of each message will be compared to the member identities in the ENS patient panel the health plan has provided.
- Alerts are triggered when there is a match and delivered to health plans using Direct Messaging.



Hospital Participation in ENS

- Hospital participate by being a data source for the Event Notification Service (ENS).
- Hospitals must complete the ENS onboarding process to be an ENS data source
- Progress in onboarding is recognized through a series of achieved milestones
- Meeting an ENS milestone is required to receive a quarterly LIP payment (other requirements must be met)



ENS Milestones

- Formally request to participate as required by ENS program (M1)
 - Submit readiness questionnaire and agreement to participate in ENS service as a data source
 - Confirm date and readiness for connectivity session in which hospital establishes a secure interface with ENS

Note: There is no Florida Health Information Exchange fee to hospitals acting as an ENS data source



ENS Milestones

- Prepare and connect to ENS (M2)
 - Arrange for necessary staff expertise to attend session
 - Submit test patients and object identifiers for each hospital to be included by the specified deadline prior to the connectivity session
 - Take all necessary steps so that connectivity for ENS and ADT test feed can occur during scheduled session



ENS Milestones

- Begin production operations (M3)
 - Hospital validates test messages
 - Register for Direct Messaging
 - Hospital authorizes go live
 - Move to production

Note: After go live, hospitals will receive a daily summary of alerts sent by Direct Messaging; hospitals will receive two Direct Messaging mailboxes at no charge for receipt of ENS alert summaries



ENS Resources

- An orientation session for hospitals will be held weekly; dates/times are posted on the Florida HIE website
- The ENS Readiness Questionnaire, ENS Agreement, “About ENS,” and other materials are posted on the Florida HIE website
- Questions about onboarding ENS can be sent to FLHII@ahca.myflorida.com.



Questions?

For more information
on ENS, visit:

<https://www.florida-hie.net/>

